Get Started

All you need to know to get going.

EXPRESS MOBILE HOTSPOT from Sprint

Sprint

Welcome!

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your Express Mobile Hotspot.

Visit sprint.com/support for the complete User Guide, along with tutorials and community forums for your device.

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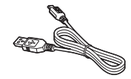
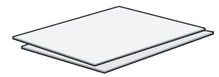
What's in the Box

Express Mobile Hotspot

Battery


USB Cable

AC Adapter

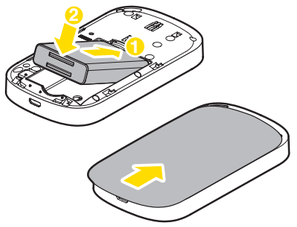

Getting Started poster (this guide)
Important Information booklet

Recycling Envelope

Before You Start

Install the Battery

1. Slide the back cover down in the direction of the triangle on the back of the device and remove it.
2. Insert the battery into the battery compartment, making sure the connectors align.
3. Replace the back cover, sliding it up until it clicks into place.



Charge the Battery

1. Insert the small end of the USB cable into the micro USB port at the bottom of the device.
2. Insert the other end of the USB cable into the AC adapter and then plug the adapter into an electrical outlet.
3. Charge until the battery charge indicator shows the battery is fully charged (▮▮▮).

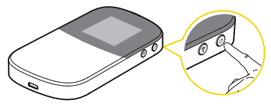
Get Ready

1. Make sure you are in an area covered by the Sprint network (not roaming).
2. Make sure your computer's Wi-Fi (wireless network connection) mode is turned on.
3. Make sure your device is set up on your Sprint account. (Sign on to your account at sprint.com to verify.)

Get Connected

Turn Your Device On

► Press and hold the power button (⏻) on the right side of the device for approximately 3 seconds.



- The first time you turn on your device, it is designed to activate automatically. When your device is connected to the Sprint network, depending on your connection, you will see **4G** or **3G** and a globe icon on the display screen.

Wirelessly Connect Your Computer

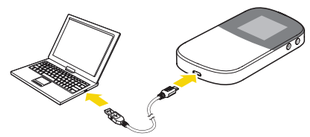
Once your device has been activated and has either 4G or 3G coverage, you're ready to set up your data connection.

1. With the device on and connected to the network, you should see a Wi-Fi indicator at the top of the screen. If you don't see the indicator, press and hold the **Wi-Fi** button (📶) on the right side of the device for 2 to 3 seconds to activate the Wi-Fi feature.
2. On your computer or other Wi-Fi enabled device, search for available Wi-Fi networks and select your Express Mobile Hotspot.
   - To find your device's SSID (Wi-Fi network name) and network password (security key), double-press the Wi-Fi button. The network name and password will be displayed for about 15 seconds.
3. When prompted, enter your device's network password (see above) and click **Connect**.
4. Launch your Web browser to confirm your connection.

Connect Your Computer Using USB

In addition to connecting via Wi-Fi, you can use your mobile hotspot to connect a computer to the Internet using a direct USB connection.

1. With the device on and connected to the network, insert the small end of the supplied USB cable into the micro USB port on the device. Insert the other end into an available USB port on your computer.
2. Follow any Found New Hardware and Install Drivers prompts to complete installation.
3. Launch your Web browser to confirm your connection.



Manage Your Device Using the Web Management Page

Once connected, you can use the device's Web management page to set advanced options, check status, access the User Guide, and more.

1. With the device on and connected to your computer via either Wi-Fi or USB, launch your Web browser.
2. Enter **http://192.168.1.1** in the address bar and then click **Enter**.
   - From the main page, you can manually scan for networks and view status information.
3. For additional settings, click **Login**, enter your password (default is **password**), and click **Login**.
   - Once logged in, you can access advanced settings, microSD card information, and more.

*Tip: Click **Settings > Quick Setup** to view the Quick Setup Wizard, which will take you through basic setup steps such as changing your password, SSID, and Wi-Fi security.*

Manage Your Account

Online: www.sprint.com

- make a payment, see your bills, enroll in online billing
- check usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

From a Phone

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-888-788-4727**

Helpful Sprint Information

Total Equipment Protection

The protection you need so you can be worry free.

Should anything happen to your device, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:** Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, or failure from normal wear and tear.
- **For more information:** See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

Resources

For Your Device

- This ***Get Started*** guide to get you up and running.
- **User Guide** – View the ***User Guide*** online at sprint.com/support.
- **Updates** – Your device is designed to check for updates upon activation and then automatically every 30 days.
  - To manually check for updates, from your Web browser, enter **192.168.1.1** in the address bar to access the Web management page. Click **Settings > System Update > Update Firmware**.
- **Web** – Go to sprint.com/support to access troubleshooting and other resources, or go to sprint.com/downloads to download updates.

Survey

Please tell us what you think about your new device.

We are interested in your initial impressions of this new Sprint device. Within two weeks of your device purchase, please go to the website http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.